Managing Users, Applications and Resources with RMON2

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Introduction

- Investments in expansion and maintenance of computer networks have surprisingly grown in the last years

- Appearance of new distributed applications and protocols

- Many users regard the network as an inexhaustible resource
  - they incorporate more and more applications and protocols to their daily routine

- Constant upgrades in the network infrastructure
  - costs ➡ must be justified ➡ how?

Introduction

- Accounting mechanisms
  - Which users or departments use the network?
  - When is it most used?
  - Which applications are executed?
  - What are the activities of a certain user?
  - Do users perceive an appropriate level of service?
  - Are resources correctly allocated?
- Good alternative: RMON2 MIB
- How RMON2 may benefit the maintenance of network control and its usage profile discovery?
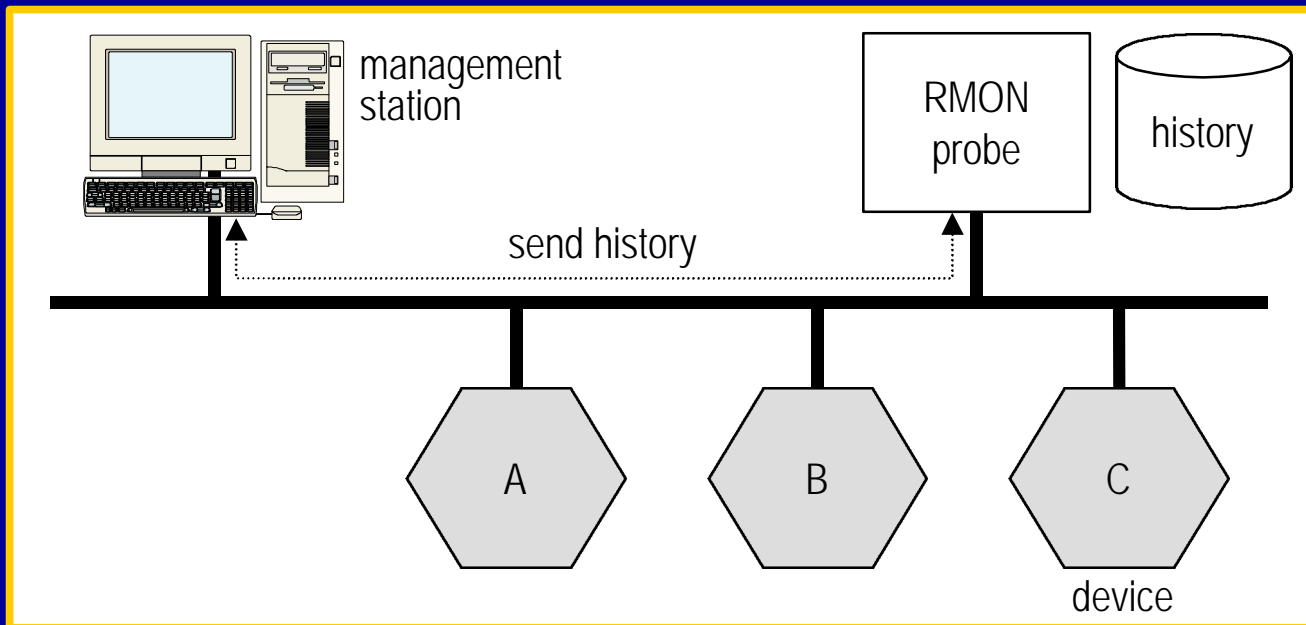
Overview of RMON and RMON2

- In recent years the SNMP standard MIB-II have been the dominant mechanism for network management
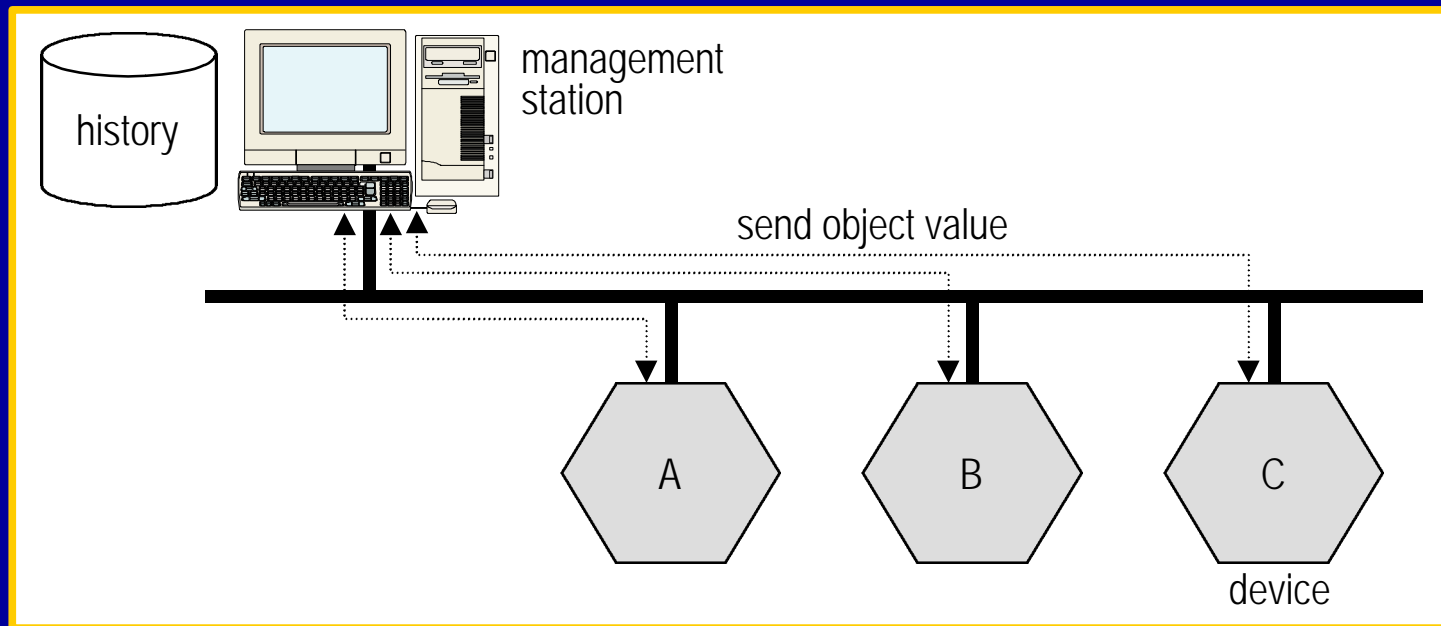
- Scalability problem: a lot of management traffic and overload of management station

Overview of RMON and RMON2

- Manager knows input/output traffic of each device
  - difficulty to understand the behavior of the local network traffic as a whole
- RMON MIB - Remote network MONitoring

Overview of RMON and RMON2

- RMON MIB (cont.)
  - reduced number of polling from management station
  - traffic statistics for a network segment (host and host pairs)
    - MAC layer
  - alarms and events
  - packet capture
- RMON2 MIB
  - provides information to monitor high-layer protocols and distributed applications
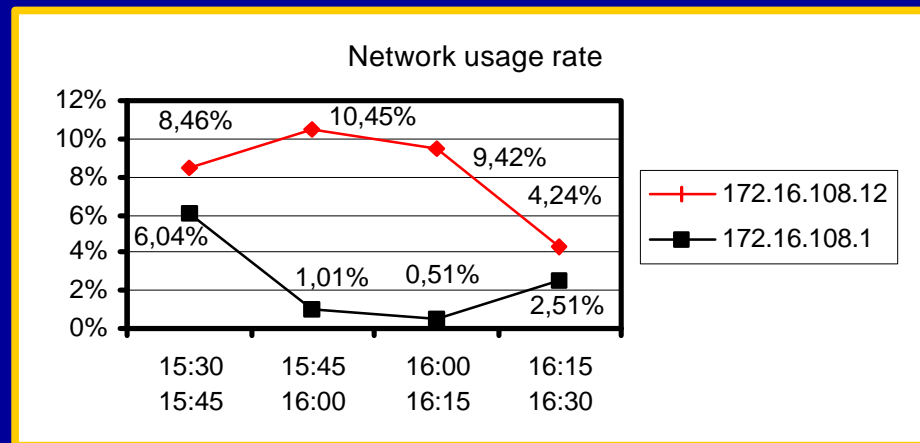
RMON and RMON2 MIB Groups
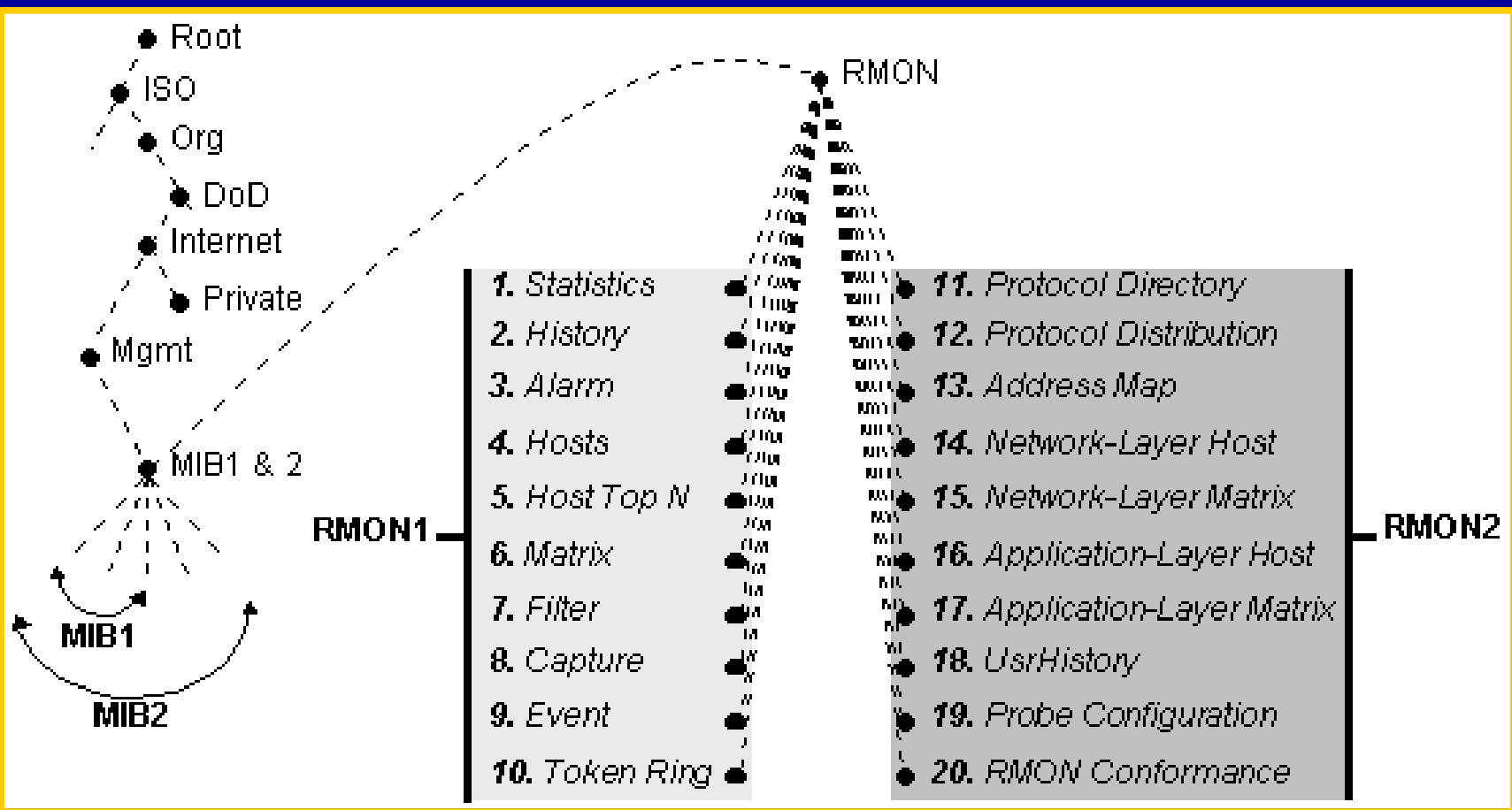
Statistics on User Activities

- Volume of accesses
  - Which users most use the network and when it occurs?
- *network-layer host group*

| Protocol Encapsulation	Host address	In/Out octets	In/Out packets
ip/ethernet	172.16.108.12	80.345/25.367	1.000/345
ip/ethernet	172.16.108.1	112.445/5.293	5.930/299

Network usage rate

Statistics on User Activities

- Applications and protocols used
 - user network usage patterns
- *application-layer host group*

Protocol Encapsulation	Host address	In/Out octets	In/Out packets
http/tcp/ip/ethernet	172.16.108.12	45.311/42.543	830/342
ftp/tcp/ip/ethernet	172.16.108.12	32.193/19.765	567/158
http/tcp/ip/ethernet	172.16.108.5	209.312/56.927	2.037/411

Statistics on User Activities

Protocols and applications executed by 172.16.108.1
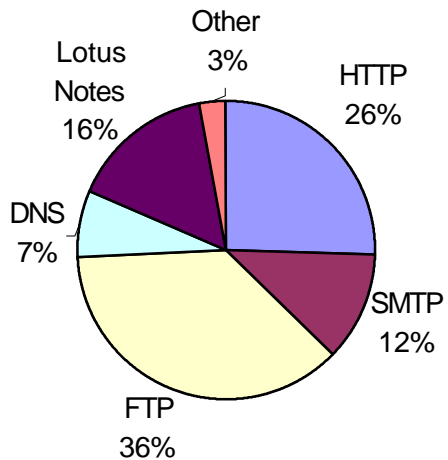
Protocols and applications executed by 172.16.108.1 during four time intervals
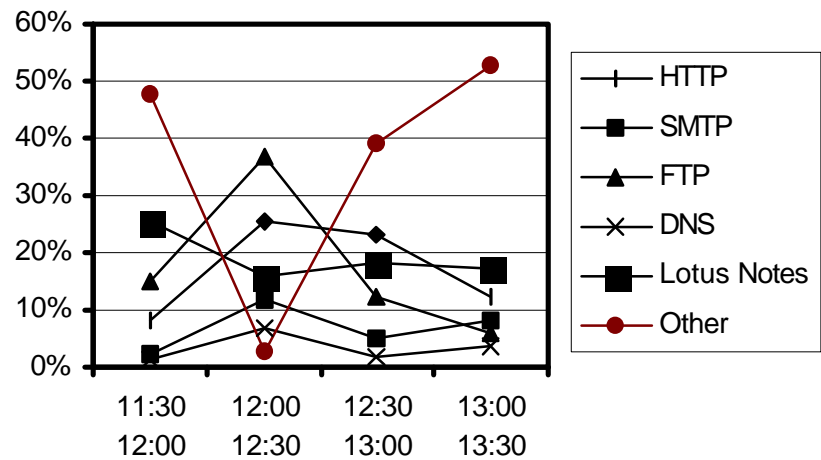
Statistics on User Activities

- Established communications
  - Who are the local/remote peers of each established communication?

- *application-layer matrix group*

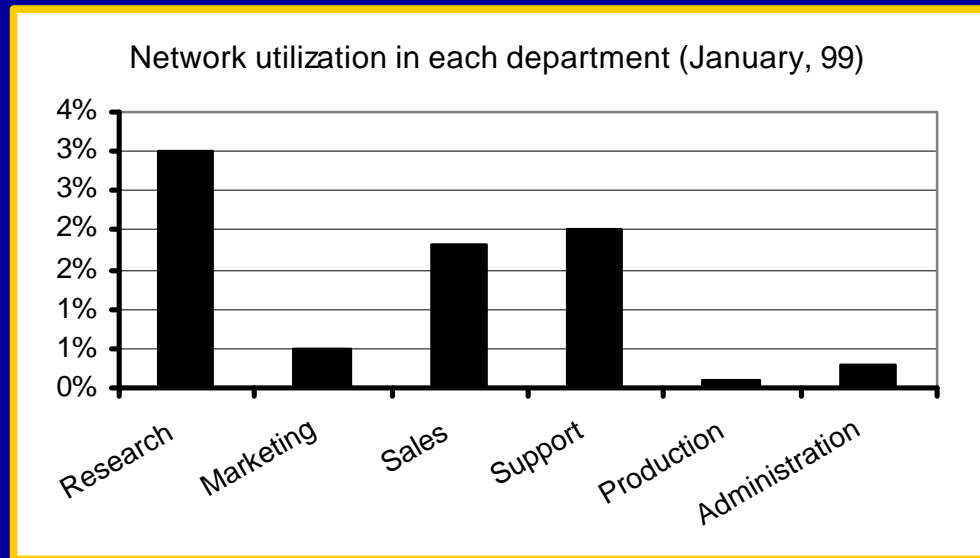| Protocol Encapsulation	Source address	Dest. address	SD octets	SD packets
http/tcp/ip/ethernet	altavista.digital.com	172.16.108.12	578	15
http/tcp/ip/ethernet	172.16.108.12	altavista.digital.com	17.900	237
ftp/tcp/ip/ethernet	172.16.108.12	ftp.microsoft.com	2.193	29
ftp/tcp/ip/ethernet	ftp.microsoft.com	172.16.108.12	409.312	12.033

Network Global Usage Profile

- Variation of protocol usage rates in the whole network
- *protocol distribution group*

Protocol Encapsulation	Octets	Packets
ip/ethernet	20.716.900	25.973
http/tcp/ip/ethernet	11.325.977	8.122
ftp/tcp/ip/ethernet	1.123.465	654

Variation of protocol usage rates
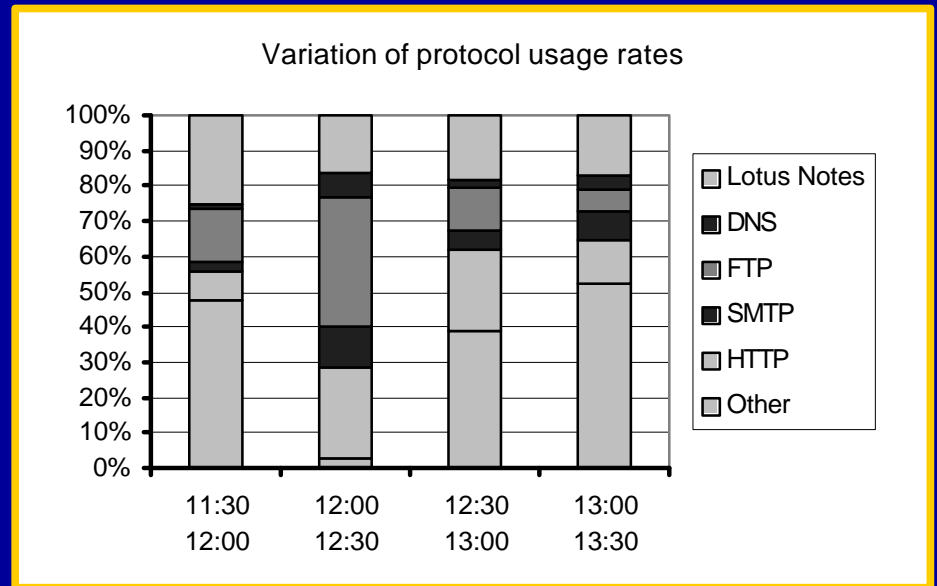
Network Global Usage Profile

- Network usage rate of each department
- Cost allocation
- *network-layer host group*

Network utilization in each department (January, 99)

Network Global Usage Profile

- Hosts that accomplish most of network accesses
- *network-layer matrix group - top n tables*

Protocol Encapsulation	Source address	Dest. address	PktRate/Reverse	OctetRate/Reverse
http/tcp/ip/ethernet	172.16.108.12	172.16.108.1	213/32	40.065/6.023
http/tcp/ip/ethernet	172.16.108.45	172.16.108.23	156/17	23.913/2.194
ftp/tcp/ip/ethernet	172.16.108.25	200.248.252.1	89/29	12.882/6.745

Local network utilization

30%   31%
9%
13%   17%

- 172.16.108.12
- 172.16.108.45
- 172.16.106.25
- 172.16.109.7
- Other
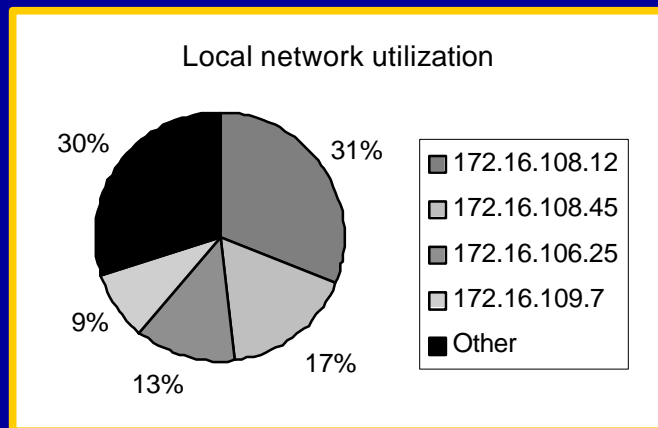
Distribution of Users and Resources

- Are users and resources properly positioned?
  - objective: maximize traffic confinement in each department
- *application-layer matrix group*
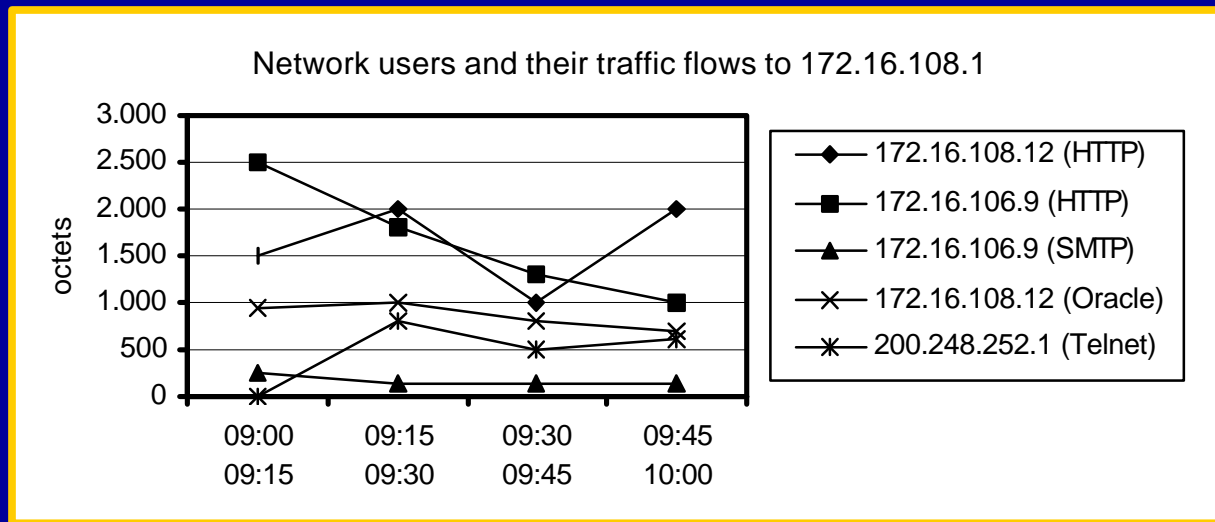 - communicating hosts + protocols used
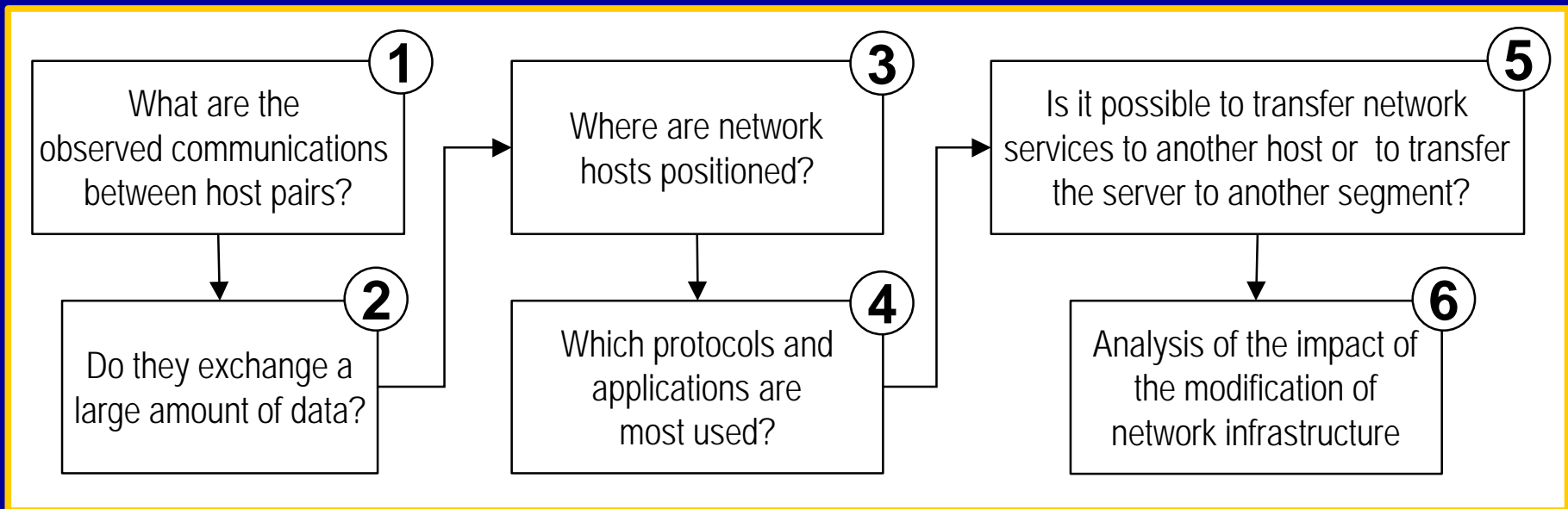
Distribution of Users and Resources

■ Some resources may be overloaded

   ● measurement of usage rates (i.e. http and ftp servers)

■ *application-layer matrix group*

Current network activities in 172.16.108.1
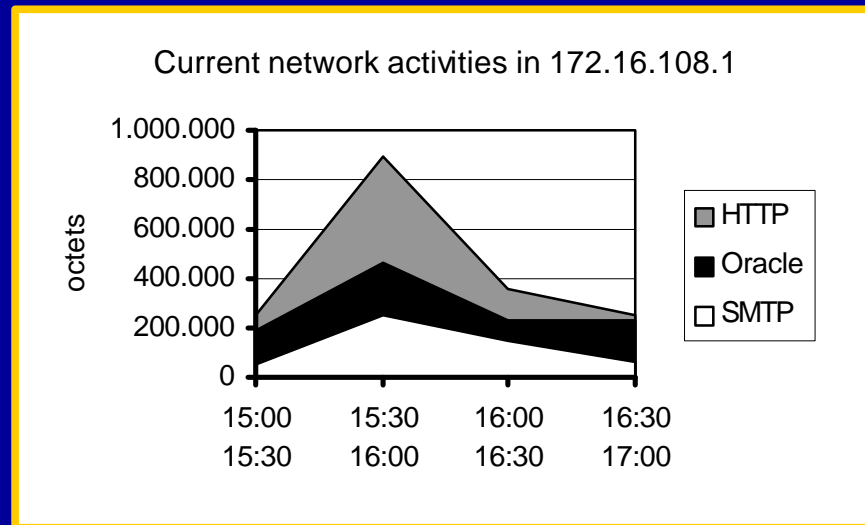
Security Management

- Detection of intruders in the network
  - additional tool to prevent unauthorized access to strategic data
- *application-layer matrix group*
  - security policies (i.e. attempt to access a host using telnet)

Network users and their traffic flows to 172.16.108.1

octets

	172.16.108.12 (HTTP)
	172.16.106.9 (HTTP)
	172.16.106.9 (SMTP)
	172.16.108.12 (Oracle)
	200.248.252.1 (Telnet)

3.000
2.500
2.000
1.500
1.000
500
0

09:00   09:15   09:30   09:45
09:15   09:30   09:45   10:00

Conclusions

- RMON2 represents a huge increase in capabilities
- Most of RMON2 objects must be organized in easy-to-view formats, otherwise they are of little use
- Management applications which treat such information and automatically convert it to charts are needed
- Depending on the company, it is not possible to buy them
- Main contribution: to illustrate RMON2 functionalities
  - help network managers to understand the MIB and
  - encourage them to create their own management applications